

# CUSTOMER COMPLAINT : KAIZEN

## 4c.1 STRENGTH

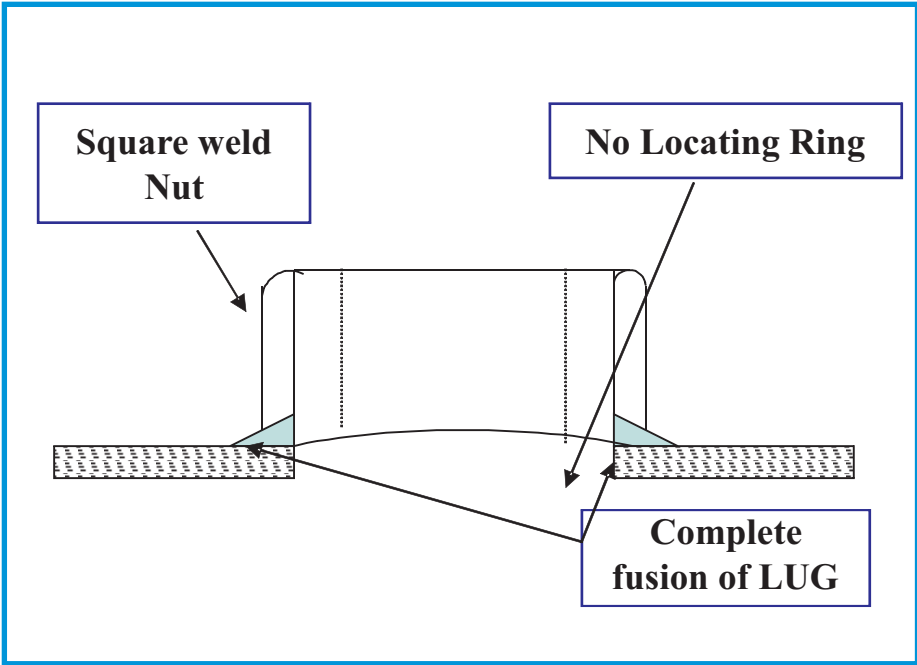
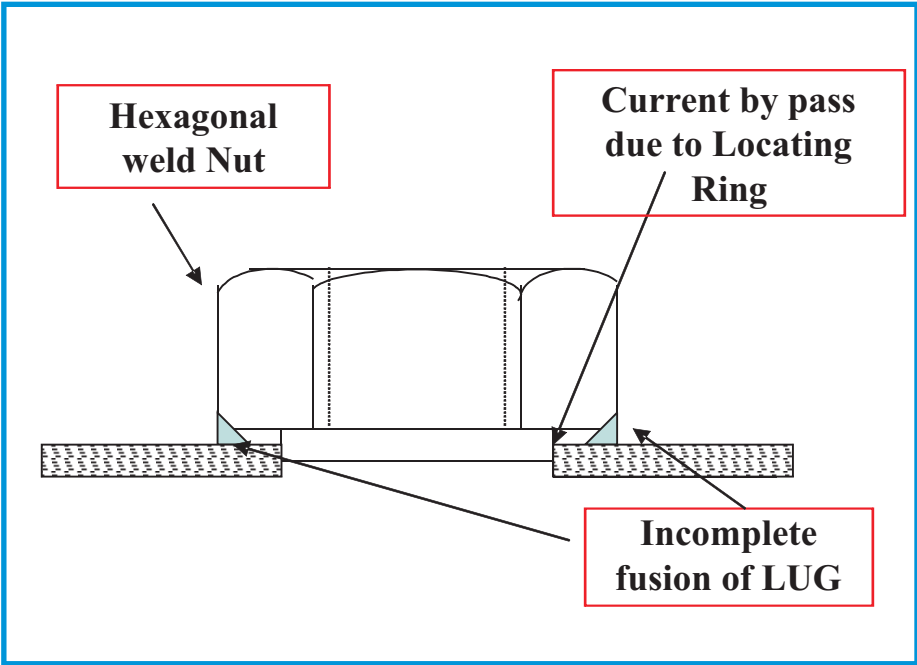
Physical Phenomenon : **Nut welding weak**  
 Due to : Man / Machine / Method / **Material**

Before

After

Less fusion of lugs on hexagonal weld nut.

Kaizen Idea : No current by pass



Root Cause : Current by pass.

Kaizen : Provided Square nut having no locating ring.